

# PLATINUM MODEL

## REMOTE CONTROL - WIRELESS



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Should you need to order a replacement remote control for your bed, or, on the rare occasion that the remote control loses communication with the base unit, you will have to perform this simple operation to allow the remote to communicate with your base unit.

### Matching your hand control to the bed

**The bed must be in the FLAT position in order to program the remote to operate the base unit. If your bed is not in the flat position start with Step 1. If it is already in the completely flat position proceed to Step 2.**

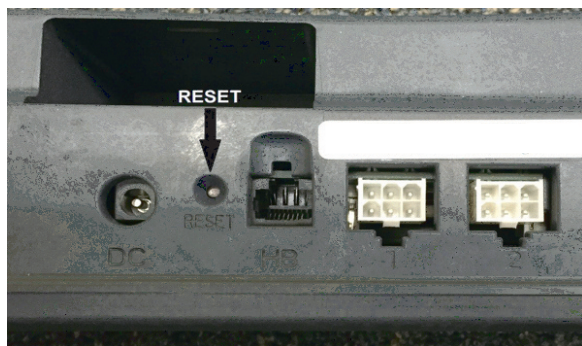
### Step 1 – Returning the Bed to a Flat Position

Using a ballpoint pen, or other skinny blunt head item such as a paper clip, press and release the reset button. The motors will activate and lower the head and foot section one at a time to the flat position. The bed is in the completely flat position when the motors stop running.

### Step 2 – Pairing the Remote Control to the Base

With the bed in the completely flat position, use a ballpoint pen, or other skinny blunt head item such as a paper clip, to **press and hold** the reset button on the motor.

While pushing the RESET button, press and release any button on the hand control and then release the RESET button on the motor. The hand control should now be able to operate the base unit.



If you have followed these directions and are still having difficulty you can reach our Customer Service Department at **1-800-523-5383** Monday - Friday from 9 am to 5 pm (East Coast Time).

